QUALITY, ENVIRONMENT AND ECODESIGN POLICY

AKABA, S.A., a company whose activity focusses on the design, manufacture and sale of furniture for collectivities, offices and transport, is committed to **Environmental Quality and Management**, related both to its products and to the activities it carries out, within a continuous process of updating and improving the control and management of its activities. As a result, it has acquired a series of commitments which constitute the basis of any effective management and foster the achieving of competitive advantages which remain in place over time.

The introduction of a quality, environment and ecodesign management system is a strategic and competitive challenge taken up by our company, the result of the firm pledge made by **AKABA** to the quality of the products supplied and to society in order to maintain the environment and whose core principles are:

- **Focus on results**. Continued success depends on balance and satisfying the expectations of all stakeholders who participate in the Organisation: customers, suppliers, employees, shareholders and society in general.

- **Focus on the customer and service**. All members of the Organisation must work to achieve the satisfaction of customers and society. This satisfaction is guaranteed by applying current legal provisions and regulations to the product, complying with the law and regulations in environmental matters affecting the activities and other requirements endorsed by **AKABA**, as well as the perception of value and expectations placed in the product by the customer.

- **Leadership and consistency in its goals**. The Organisation's leaders must provide inspiration to follow clear and coherent objectives; they must also act as enablers of the means required to minimise the environmental aspects of the company's products, and to permit the Organisation and the people who work for it to achieve excellence.

- **Management by processes and fact**. Traditional management by functions or departments is shifting towards management by processes, a system better adapted to meeting customers' needs and expectations. Likewise, management of the design and development processes must strive to use products and processes that reduce the consumption of raw materials, make rational use of resources and, based on environmental information on the lifecycle of **AKABA** products, improve its environmental behaviour, preventing the transfer of environmental loads between its stages, while endeavouring to reuse and/or recycle waste.

- **Development and involvement of people**. To achieve success of the Organisation it is extremely important to fully develop the potential of people and their involvement in the business project, establishing mechanisms of communication and participation which foster trust and the assuming of responsibilities.

- **Learning, innovation and continuous improvement**. Application of the PDCA continuous improvement model to all of the Organisation's activities, and specifically to the product design and development process, is intended to substantially improve results while seeking to prevent potential pollution caused by our products throughout their lifecycle.

- **Development of partnerships**. Trust-based links and relationships must be established with suppliers and other collaborators, agreeing to, promoting and guaranteeing that the providers of subcontracted processes especially aggressive towards the environment manage their environmental aspects in keeping with current legal provisions in the matter and beneficially satisfying mutual requirements in order to generate improvements in the added value passed on to our customers.

- **Social responsibility.** The Organisation and its employees must behave ethically, striving to comply with legal provisions and requirements, preventing pollution, taking steps to avoid environmental accidents and participating in the social initiatives developed within their community.

To achieve the above, the **AKABA** management team undertakes to promote the use of management tools and methodologies based on teamwork and continuous improvement, working according to the stipulations of standards ISO 9001:2015, ISO 14001:2015 and ISO 14006:2020 (Ecodesign) and following the EFQM excellence model, as well as transmitting throughout the Organisation and to all people who work on behalf of **AKABA** the Quality, Environment and Ecodesign Policy through the Director General and the Coordinators of the "Taldes" (work teams).

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